

**WRITTEN QUESTION TO THE MINISTER FOR HOME AFFAIRS
BY DEPUTY M.R. HIGGINS OF ST. HELIER
ANSWER TO BE TABLED ON TUESDAY 11th DECEMBER 2012**

Question

Will the Minister complete the following table :

Year	No. of complaints made against Police Officers	No. of complaints against officers upheld	No. of officers disciplined as a result of the complaint	How many letters of apology were sent out to successful complainants	How many explanations of officers conduct were sent out to successful complainants
2008					
2009					
2010					
2011					
2012 (to date)					

(See over)

Answer

Year	No. of complaints made against SOJP Police Officers	No. of complaints made against Honorary Police Officers	No. of complaints against SOJP officers upheld	No. of complaints against Honorary officers upheld	No. of officers SOJP disciplined (hearing) as a result of the complaint	No. of officers Honorary disciplined (hearing) as a result of the complaint	No. of officers SOJP disciplined (words of advice) as a result of the complaint	No. of officers Honorary disciplined (words of advice) as a result of the complaint	No. of complaints against SOJP officers NOT upheld/ Informal Resolution/ Incapable of investigation	No. of complaints against Honorary officers NOT upheld/ Withdrawn/ Informal Resolution/ Incapable of investigation	No. of complaints yet to be decided SOJP/ Honorary	How many letters of apology were sent out to successful complainants	How many explanations of officers conduct were sent out to successful complainants
2008	39	2	3	0	0	0	3	0	36	2	0	n/a	n/a
2009	32	5	3	3	1	2	4	1	30	1	0	n/a	n/a
2010	21	2	1	1	1	1	0	0	17	1	0	n/a	n/a
2011	46	2	6	0	5	0	11	0	37	2	1/0	3	n/a
2012 (to date)	26	4	1	1	0	1	1	0	18	0	7/3	1 Note 1	n/a

Note 1:

As well as the total of 4 'closure letters' sent to successful complainants (shown in the penultimate column above), 6 letters were sent in relation to unsubstantiated complaints. Closure letters explain the outcome and brief details of the investigation undertaken. Therefore, the last column of the table is not completed as "explanations of officers conduct" is not part of the procedure.

The total of 10 'closure letters' does not include a closure letter being sent out in respect of one miscellaneous complaint and one for an organisational complaint. The legal obligation is to inform a complainant whether the complaint is substantiated or not the introduction of the 'closure letter' was designed to expand this for the benefit of the complainant.